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Dotlines Global Limited
(**"Dotlines"** or the **"Group"**)

Business Update
Strategic delivery across the business

Dotlines (AIM: DOTL), a UK-based international technology group operating in the telecommunications, digital infrastructure, cybersecurity and financial technology sectors, provides an update on its business, reporting strategic and commercial progress across the Group's two divisions following its admission to AIM on 11 May 2026.

Highlights

- Five-year contract with Olilo UK & Ireland Limited ("Olilo"), a UK-based internet service provider ("ISP"), for the provision of the Group's Catena software platform
- Expansion of customer base for the Group's Carnival Internet broadband service through asset purchase agreement
- Expansion of Sohoj digital lifestyle platform service offering:
 - Partnership established with Ria Money Transfer to enable cash-in and cash-out services for the Ria eWallet through Sohoj merchants
 - Launch of airline ticketing service within Touch 'n Go
 - Sohoj to provide retailers with digital payments services via reseller partnership with NTT DATA Pay

Jaki Chowdhury, CEO of Dotlines, said: "Since joining the AIM market in May, we have made strategic progress across our business. In our UK-based telecoms products and services division, we have secured our fourth ISP customer for Catena and have signed an agreement to expand our Carnival Internet customer base via an acquisition on attractive terms. We have expanded our Sohoj offering in Malaysia through establishing new partnerships and launching a new service with an existing partner. In particular, to have formed a partnership with a global business as well established as Ria is a great endorsement of our platform – and we are proud to further support the financial inclusion of migrant populations by enabling unbanked workers to securely send money to their families back home."

Telecom products and services

The Group's telecom products and services are delivered under the following UK-based brands:

- Catena – a customer-centric in-house operations support system ("OSS") and business support system ("BSS") software platform providing comprehensive functionality across the sale, development and operating stages for ISPs from a single, cloud-based interface. Catena is focused on creating simplicity for telecom providers to decrease the costs incurred.
- Audra – SME- and consumer-focused cybersecurity solutions incorporating physical firewall routers and software for both the office and home.
- Carnival Internet – a full fibre broadband service. Besides providing growth opportunities in the B2C segment, Carnival Internet is the Group's "centre of excellence" to drive recognition and trust in Catena and Audra and showcasing their benefits through the broadband provided under the Carnival name.

New ISP customer for Catena

Dotlines has secured a five-year contract with Olilo, an ISP serving customers across the UK that launched at the end of 2025, for the provision of its Catena software platform. Olilo will pay an initial professional services set-up fee, a minimum monthly platform fee and a per subscriber (end customer) rate that

increases at certain thresholds. The contract has an estimated minimum value of £1.1m over its term, and the Group expects to launch Catena with Olilo in Q4 2026.

This new contract for Catena follows Olilo's previously established partnership with Dotlines to offer the Group's Audra Safe router and cybersecurity solution to Olilo's consumer customers. Under the recently-launched Olilo Consumer brand, Olilo offers various broadband packages and provides customers with the flexibility of choosing their own router or adopting the Olilo Hub 6, which is powered by Audra Safe.

Asset Purchase Agreement

The Group has entered an asset purchase agreement to acquire the broadband customer base of an ISP (the "Seller"), which will result in the transfer of up to 227 customers to the Carnival Internet broadband service (the "Acquisition").

The Group will pay for the number of customers that are transferred, which will be satisfied by a set-off against the monthly invoices paid by the Seller to Dotlines for use of the Group's Catena platform. In addition, the Group's wholesale network provider, TalkTalk Communications Ltd (t/a PlatformX Communications ("PXC")), has agreed to increase the connection bonus for the customers to be connected under the Acquisition. The connection bonus payment from PXC is expected to equate to approximately 70% of the amount that the Group will pay to the Seller.

Digital content and services

The primary activity in the Group's digital content and services division is Dotlines' Sohoj solution. Sohoj is a digital lifestyle platform for B2C and B2B2C customers in Malaysia that delivers cross-border services, digital content and mobile apps with a focus on migrant population that accounts for a significant proportion of the Malaysian workforce. The platform allows migrant workers to support families in their home countries whilst operating in the cash economy by enabling services such as transfer of mobile data or data top-ups, paying bills and buying goods and services. The platform is accessible via website, app, and a distribution network of over 2,900 physical merchants (retail shops and community freelancers) who facilitate in-app transactions on behalf of the user.

The Group has continued to execute on its strategy to expand its partnerships with third parties to broaden the Sohoj service offering. This broadens the appeal of Sohoj to users, but also creates additional revenue streams for the Group as it receives commission from its partners on transactions conducted through the platform.

Expansion of Sohoj offering to include Ria eWallet Cash-in and Cash-out Services

Dotlines has established a partnership with Ria Money Transfer ("Ria"), a global leader in the cross-border money transfer industry, to enable cash-in and cash-out services for the Ria eWallet through Sohoj merchants in Malaysia. Through this collaboration, users can conveniently deposit into and withdraw from their Ria eWallet at Sohoj merchant locations. Sohoj's extensive network of merchants, many located within migrant communities, provides customers with a secure and accessible way to manage their wallet funds through their trusted local agents. By connecting digital financial tools with community-based access points, this partnership helps advance financial inclusion, enabling more people to participate in the digital economy and bridging the gap between cash and digital financial ecosystems.

Launch of air ticketing service with Touch 'n Go

Touch 'n Go ("TnG") is one of Malaysia's largest e-wallet providers and is the Group's principal strategic partner in the region with Sohoj already integrated into the TnG mobile app allowing users to buy and recharge a TnG e-wallet through the Sohoj platform. This partnership has now expanded with Sohoj

enabling users to purchase air tickets from authorised travel agencies via the TnG e-wallet platform. This initiative will make travel bookings more accessible and secure for migrant workers, who often purchase tickets through unauthorised agents and risk being deceived.

Reseller of digital payments services

The Group has established a partnership with NTT DATA Payment Services Group (“NTT”), a leading payment solutions provider in Malaysia, Thailand and the Philippines, under which Sohoj will act a reseller of NTT’s solutions that enable shopkeepers and merchants to accept digital payments through cards, e-wallets and online banking channels. The initial target is c. 3,000 retail stores where nearly 90% currently rely on cash transactions.

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About Dotlines

Dotlines Global Ltd (AIM: DOTL) is a UK-based international technology group operating in the telecommunications, digital infrastructure, cybersecurity and financial technology sectors. Founded in Malaysia in 2007 as a bespoke B2B software development business, it has since grown to offer a range of products, platforms and solutions for both B2B and B2C customers. Its two core areas of activity are digital content and services – principally, the Sohoj digital lifestyle platform for migrant populations in Malaysia, which has served over a million migrants from countries across Asia – and telecom products and services in the UK comprising: the Catena OSS and BSS software platform for internet service providers; Audra SME- and consumer-focused cybersecurity solutions; and the Carnival Internet full fibre broadband service.

For more information, visit: www.dotlinesglobal.com.